



## **ALLERGY RESPONSIBLE PROTOCOL**

Tops Hair Salon & Beauty follows an Allergy Responsible Protocol for the safety and peace of mind of our clients.

We use testing and screening to check suitability for the products and services we provide.

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# HAIR COLOUR, EYELASH TINTING & EYEBROW TINTING

## Colourstart Passport (MHRA APPROVED METHOD)

If you are pregnant or have active dermatitis, clients cannot use the Colourstart patch test and must follow the AAT procedure below.

All clients new to Colourstart must register on the Colourstart website

[https://app.colourstart.com/customer/otps\\_signup/new](https://app.colourstart.com/customer/otps_signup/new) or app to create their own passport and then answer the screening questions. Once they have completed the questions in the Colourstart Passport, they will get one of two answers.

- Colourstart can be used.
- Do not use Colourstart or colour hair.

If Colourstart is suitable to use, they can proceed to buy their Colourstart Patch and apply the patch before their colour appointment following manufacturer's instructions, as follows:

### **Day 1**

- Select a clean, dry intact area of skin on the upper arm to apply the Colourstart patch.
- Skin should be clean, dry and healthy. Colourstart sticks best on skin which hasn't been moisturised with creams or oils.
- Wash hands before starting.
- Peel open foil pouch. Remove pouch inside.
- Remove first tab, marked "1". Take care not to touch surface of patch. Hold patch at edge with fingertips. Place patch on skin where you can see it easily. Smooth patch from centre to outer edges so it sticks firmly.
- Remove second tab, marked "2".
- Keep patch on arm for at least 2 days (48 hours) without touching or removing.

### **Day 3**

- Remove patch after 2 days (48 hours)
- Wait for 20 to 30 minutes after removing the patch and then carefully inspect skin for any areas of rash, redness or blisters.

### **Days 4 & 5**

- If skin is clear, keep inspecting for at least another 48 to 72 hours for any change.
- If your skin remains clear, you can use colorant. The absence of a reaction following use of Colourstart does not guarantee a safe hair colour treatment, but by following these safety instructions you can minimise risk.
- If the test is positive, indicating potential allergy to hair colorant, the area under the patch marked A+ will look different from that marked A-, with possible redness, itching or inflammation.
- If you see a reaction to Colourstart, do not apply hair colorant. You may suffer a worse reaction. You should seek medical advice from your doctor.

Clients must then upload their results onto their online passport and share their results with us (we are registered with Colourstart – search for Tops Hair Salon & Beauty).

Once they have created their passport and completed the first test, subsequent colour treatments require them to answer the screening questions – testing again with a Colourstart test may not be necessary unless they fail the screening test questions. The Colourstart Passport will confidentially store their records.

If clients have used the Colourstart passport previously at another salon, the passport and screening questions can be shared with us. If the answer to the screening question is 'You can colour your hair now', we can proceed with the colour service immediately, without the need to re-test.

## **The National Hair & Beauty Federation Allergy Alert Test (AAT)**

Available only if you are pregnant or have active dermatitis.

Clients who are not suitable to test with Colourstart must follow this procedure.

If it's the client's first AAT with Tops Hair Salon & Beauty, or if it's 6 months since their last AAT, the client will need to make an appointment to attend the salon at least 48 hours before their appointment.

We will ask the client to complete the NHBF Allergy Alert Consultation and Colour Record Card by answering the six Yes/No questions. If the client is suitable for the treatment, an Allergy Alert Test will be applied, following this procedure:

- A trained member of the will apply a small amount of colour formula to the inside of the client's right elbow and covered with micropore tape.
- The AAT must be left on for 48 hours.
- Should the client experience any signs of irritation, reddening, swelling, inflammation or itching, the client must contact the salon.
- If the client develops symptoms that make them unwell, the client must contact a medical professional.
- When the client attends the salon, we will observe the test site.
- Subsequent appointments may not require an AAT, subject to screening questions on the NHBF Allergy Alert Consultation and Colour Record Card.

## HD BROWS & BROWSCULPT

Prior to the client's first treatment, or after 6 months (if they haven't had a treatment in that time), or if they have any changes to their medical history, the client will need to make an appointment for a consultation to attend the salon at least 48 hours before their appointment.

We will ask the client to complete the HD Brows & BrowSculpt AAT & Consultation Form by answering the screening questions. If the client is suitable for the treatment, an AAT (Allergy Alert Test) will be applied, following this procedure:

- A professional stylist (where possible) or a trained member of the team will apply a small amount of colour formula to the inside of the client's right elbow and cover with micropore tape.
- If the client is having the BrowSculpt treatment, an additional test of applying relax cream and reform cream to the inside of the client's left elbow will be applied and covered with micropore tape.
- The AAT must be left on for 48 hours.
- Should the client experience any signs of irritation, reddening, swelling, inflammation or itching, the client must contact the salon.
- If the client develops symptoms that make them unwell, the client must contact a medical professional.
- When the client attends the salon, we will observe the test site.
- Subsequent appointments may not require an AAT, subject to screening questions on the HD Brows & BrowSculpt Treatment Record.

## NOUVEAU LVL LASHES

Prior to the client's first treatment, or after 6 months (if they haven't had a treatment in that time) or if they have any changes to their medical history, the client will need to make an appointment for a consultation and Allergy Alert Test (AAT) to attend the salon at least 48 hours before their appointment.

We will ask the client to complete the Nouveau Lashes AAT & Consultation Form by answering the screening questions. If the client is suitable for the treatment, an AAT will be applied, following this procedure:

- A professional stylist (where possible) or a trained member of the team will apply with a clean applicator, a small amount of Step 2 LVL CeraLashLift and Step 3 CeraLashFix or from the classic LVL blister pack to the inside of the arm.
- Repeat this process outlined above for Tint.
- Allow the product to dry and cover with either a plaster or micropore tape.
  - After 48 hours, remove the plasters/micropore tape and examine the skin.
- If there is no reaction (i.e. no redness, swelling irritation or itching), then the patch test has been completed successfully.
- If, at any point, any of the above symptoms are experienced, immediately remove the plaster/micropore tape and flush the area with cold water and contact the salon.
- If the client develops symptoms that make them unwell, the client must contact a medical professional.
- Subsequent appointments may not require an AAT, subject to screening questions on the Nouveau LVL Lashes Treatment Record.

## DERMALOGICA FACIALS

Prior to the client's first treatment, or after 6 months (if they haven't had a treatment in that time), or if they have any changes to their medical history, the client will need to make an appointment for a consultation to attend the salon at least 24 hours before their appointment.

We will ask the client to complete the Dermalogica Treatment Authorisation Form by answering the screening questions. If the client is suitable for the treatment, an Allergy Alert Test (AAT) will be applied, following this procedure:

- A professional beauty therapist (where possible) or a trained member of the team will apply a small amount of the selected products behind the client's ear and record the AAT on the client's Dermalogica Treatment Authorisation Form.
- Should the client experience any signs of irritation, reddening, swelling, inflammation or itching, the client must contact the salon.
- If the client develops symptoms that make them unwell, the client must contact a medical professional.
- When the client attends the salon, we will observe the test sites.
- Subsequent appointments may not require an AAT, subject to screening questions on the Dermalogica Treatment Authorisation Form.